



Infinity Spa
&
Wellness Center

SPA POLICIES

- For the best experience, please book your treatments at least 24 hours in advance. If you need to cancel, provide 24 hours' notice to avoid being charged in full.
- To make the most of your visit, arrive at least 20 minutes before your scheduled appointment. All appointments start and end on time, so late arrivals may shorten your treatment.
- Discuss your preferences, concerns, and health issues with your therapist before and during treatment. Inform us if you are pregnant or have any health concerns.
- Guests with recently coloured or bleached hair should wear a swimming or shower cap when using the pool, jacuzzi, steam, and wet treatment rooms. Your therapist can provide one.



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- Our spa is a place for relaxation. Please keep noise to a minimum and set cell phones to silent. Take calls in the reception or terrace area to avoid disturbing others.
- Staff gratuity is included in the service price. Additional gratuities are welcome at your discretion.
- Patrons must be 18 or older to book spa services or private treatments. Those under 18 must be accompanied and booked in by an adult.
- Use the lockers provided for your valuables. In-house guests should use the safes in their rooms.



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- We aim to enrich the lives of our guests with world-class treatments and services. If any aspect of your experience does not meet your expectations, please speak with the Spa Manager.