



*Infinity Spa*  
&  
*Wellness Center*

## BOOKINGS AND CANCELLATIONS

- Guests are requested to inform the spa reception of any changes or cancellations to their bookings as soon as possible.
- Cancellations received less than 5 hours prior to the booking will be subject to a 50% cancellation fee. All no-show appointments will incur a 100% cancellation fee.
- We recommend that you arrive 15 minutes prior to your booking time to allow time to fill in the consultation form. Arriving late for your appointment may shorten the length of your treatments, with full payment expected.
- All group bookings (more than 3 people) should pay 50% of the total cost when making the booking.